

Joint Conference Committee Regulatory Affairs Status Report for January 2020

I. PENDING SURVEYS

1. **Joint Commission Triennial Accreditation Survey (Hospitals and Nursing Care Center)**
2. **General Acute Care Hospital Relicensing Survey (GACHRLS)**
3. **4A CMS Recertification and Fire Life Safety Annual Survey**

II. COMPLETED SURVEYS

- | | | |
|---|------------------|-----------------------------|
| 1. MOCK SURVEY Joint Commission Resources | 1/13 – 1/15/2020 | See attached Safer Matrix |
| 2. FRI ED – Elopement (pt. broke window and injured arm) | 10/29/2019 | No anticipated Deficiencies |

III. PLANS OF CORRECTIONS: Reports & Updates

No New items to report

IV. SITE VISITS

Open Case under Investigation by CDPH

- | | | | |
|---------------------|--|------------------|---------------------|
| 1. Complaint | H76/78 – Quality of Care ACE Unit; | February 2019 | Ongoing |
| 2. Complaint | Nurse staffing – All inpatient units 10/27/2018 | January 2019 | Documents Requested |
| 3. FRI | 3M – Unnecessary Uretroscopy in Cysto Clinic | March 2019 | Ongoing |
| 4. Complaint | SPD – Infection Control and Staff Accommodations | 10/7/2019 | Ongoing |
| 5. Complaint | ED – CalOSHA – Workplace Violence | 10/24/2019 | Ongoing |
| 6. Complaint | ED – Staffing and CareStart | 11/06/2019 | Ongoing |
| 7. FRI | ED – Retained Guide Wire | 11/06/2019 | Ongoing |
| 8. FRI | Alleged Sexual Assault 7C | Pending Visit | |
| 9. FRI | Multiple Privacy Breaches (4new this period) | Pending Visit(s) | |
| 10. FRI | Sexual Assault 7B | Pending Visit | |
| 11. FRI | Elopement ED | Pending Visit | |
| 12. FRI | HAPI H62 | Pending Visit | |

IV. FACILITY REPORTED INCIDENTS (FRI)

- | | |
|--------------------------------------|--|
| 1. Elopement H42 | At risk patient fell during attempt to elope (received as a TJC Complaint) |
| 2. Privacy Breach FNS | Worker disposed of meal tickets in regular trash |
| 3. Privacy Breach 4M | Patient Itinerary given to wrong patient |
| 4. Wrong surgery OR | Cataract surgery, wrong lens implanted |
| 5. Retained Foreign Object 6G | Vaginal Pack left insitu post procedure |
| 6. Elopement H38 | Patient on 5150 eloped |
| 7. Privacy Breach 4M | AVS Given to wrong patient |
| 8. Staff Injury 1M | Staff fall with Major Injury (CalOSHA) |
| 9. Work Place Violence 7B | Staff assaulted by patient (CalOSHA) |
| 10. Allegation Abuse 4A | Staff to resident allegation |
| 11. Sexual Assault 7C | Patient to Patient assault |
| 12. Fall ED | Pod A Fall with injury |
| 13. Fall PES | Fall with Fracture requiring ORIF |

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Joint Commission Resources Consultative Survey

Safer Matrix Report

Likelihood to harm a patient/visitor/staff	High	HR.01.06.01 EP 5 IC.02.02.01 EP 1 PC.03.01.03 EP 1 RI.01.01.01 EP 7	LD.04.01.05 EP 4 MM.03.01.01 EP3	IC.02.02.01 EP2 NPSG.15.01.01 EP 1	Comments from the Survey Team <u>OVERVIEW</u> By looking at the overall system of care and services, Zuckerberg San Francisco General can establish an organizational climate that will support ongoing performance improvement, quality and safe care for its patients. Surveyor commented that is approximately 50% of the amount of citations usually seen in an organization this size. <u>ORGANIZATIONAL STRENGTHS</u> Of note identified during the consultation included the following: <ul style="list-style-type: none">• Very engaged staff• Leadership at all levels focused on quality and safety• Patient care mission• New main hospital building• Outpatient clinic patient vaccination rate for influenza approaching 90%• Behavioral health is well integrated into the primary care clinic <u>CONCLUSION</u> The consultants wish to thank the senior leadership team for their gracious consideration and time during the visit, as well as all staff the consultants had the pleasure of working with through education, training sessions, and tracers.
	Moderate	EC.02.02.01 EP 5 EC.02.03.05 EP 2 EC.02.03.05 EP 14 EC.02.04.03 EP 5 EC.02.05.05 EP 6 EC.02.06.01 EP 1 IC.01.03.01 EP 1 IC.02.02.01 EP 4 IC.02.02.01 EP 5 NPSG.15.01.01 EP 5 PC.02.03.01 EP 1 PC.03.01.07 EP 4 PC.04.01.05 EP 7	EC.02.01.01 EP 3 EC.02.03.01 EP 9 EC.02.05.01 EP 15 EC.02.05.09 EP 6 EC.02.05.09 EP 7 EM.02.02.09 EP 5 LS.01.02.01 EP 2 LS.02.01.20 EP 14 NPSG.15.01.01 EP 4 PC.02.01.03 EP 7	EC.02.04.03 EP 2 IC.02.01.01 EP 2 MM.01.02.01 EP 2 PC.01.02.07 EP 7 PC.01.03.01 EP 1 PC.02.03.01 EP 10 RI.01.03.01 EP 2	
	Low	EC.02.03.03 EP 1 EC.02.03.05 EP 10 EC.02.03.05 EP 19 EC.02.03.05 EP 28 EC.02.04.03 EP 3 EC.02.05.05 EP 4 EC.02.05.05 EP 5 LS.01.01.01 EP 1 PC.02.01.03 EP 1	EC.02.04.01 EP 2 IC.02.01.01 EP 1 LD.04.01.01 EP 2 LS.01.01.01 EP 2		
		Limited	Pattern	Widespread	
	Scope				